

Sample Medical Patient Radio Call-in

"UNC-ER, this is _____ (Name of agency/unit #)

(The ER will respond with "This is UNC, go ahead.")

This is _____ (agency/unit #). En route to your facility (emergency/routine) traffic with a _____ year-old _____ (sex) medical patient with a _____ minute ETA. Patient is complaining of _____ (indicate severity of complaint) which began approximately _____ (time of onset). Patient was _____ (describe what patient was doing at onset). Patient has a history of _____ (only specify medical hx relevant to this complaint e.g. pt. has had a prior MI or has a history of asthma).

Patient is _____ (level of consciousness); vitals are BP _____, HR _____, RR _____ (quality of lung sounds or respirations if indicated) and skin (describe quality if relevant). Pulse ox or blood glucose findings if indicated. Include any pertinent findings from physical exam.

Indicate any pertinent treatments _____ (i.e. Patient is currently on a NRB at 15L; have administered nebulized albuterol x 2). Indicate response to treatment _____ (e.g. pt's breathing has improved from a severity of 8/10 to 2/10; or pt's chest pain has decreased from 6/10 to 1/10)

Repeat ETA and ask "Do you request anything further?" (ER will ask for further information; give you room assignment or say "room assignment on arrival, UNC clear.")

Repeat name of agency/medic # and say "clear"

Sample Trauma Patient Radio Call-in

"UNC-ER, this is _____ (Name of agency/unit #)

(The ER will respond with "This is UNC, go ahead.")

This is _____ (agency/unit #). En route to your facility (emergency/routine) traffic with a _____ year-old _____ (sex) trauma patient with a _____ minute ETA. Patient is complaining of _____ (e.g. neck pain or multiple injuries) secondary to a MVC approximately _____ (time of injury, e.g. 30 minutes ago). Patient was _____ (describe accident: i.e pt was the belted driver of a high speed head-on collision. Airbags deployed; significant driver side intrusion; starred windshield;).

Patient is _____ (level of consciousness); He/she has _____ (Include all pertinent findings from physical exam (e.g. pt has multiple facial abrasions and lacerations; crepitus left lateral 4th and 5th ribs; obvious deformity to right lower leg; abdomen rigid and distended on palpation; no significant bleeding noted). Vitals are BP _____, HR _____, RR _____ (describe quality of lung sounds or respirations if indicated) and skin (describe quality if relevant). Pupils are _____ (describe). Pulse ox or blood glucose findings if indicated.

Indicate any pertinent treatments _____ (i.e. Patient is fully spine immobilized; currently being ventilated at 15L)

Indicate response to treatment _____ (i.e. pt. SpO2 remains at 96%).

Repeat ETA and ask "Do you request anything further?" (ER will ask for further information; give you room assignment or say "room assignment on arrival, UNC clear.")

Repeat name of agency/medic # and say "clear"